



NPD

NICEVILLE POLICE DEPARTMENT SCHOOL ZONE SPEED CAMERA FAQ

1. Why is the address showing Atlanta?

The Niceville Police Department partners with a third-party vendor to administer the camera enforcement program. This vendor is a national company based in Maryland. Their correspondence and payment processing are handled through Atlanta, GA.

2. How do I pay my fine?

Neither the Niceville Police Department nor the City of Niceville collects payments—cash or otherwise—for camera enforcement citations. All payments must be made according to the instructions provided on your citation.

3. What if I lost my citation?

If your notice has been lost or misplaced, please contact the customer service number at (866) 506-2155 or visit www.onlinecitationpayment.com. They can assist you directly, as we do not have access to citation copies.

4. I wasn't driving my vehicle during the violation.

Under Florida State Statutes governing school zone speed cameras, the registered owner of the vehicle is held responsible for the violation. The Niceville Police Department cannot change the name of the recipient on the notice. However, an affidavit is available on the website listed above that allows you to transfer responsibility if applicable.

5. I want to dispute my citation.

The Niceville Police Department ensures the accuracy of all speed-measuring equipment. If you wish to dispute your citation, you may request a hearing before a magistrate judge appointed for this purpose. Instructions for doing so are printed on the back of your notice. Hearings are web-based and do not require in-person attendance.

If you would like to speak directly with the Program Technician regarding your citation, please contact **Officer Carnathan** at **(850) 729-4030**.

Office hours: Monday–Thursday, 8:00 a.m.–4:00 p.m.

Thank you!